

Operating systems supported

QuickBooks Pro or Premier 2012 or QuickBooks Enterprise Solutions 12.0:

- **Windows 7**, all editions including 64-bit, natively installed
- **Windows Vista** (SP2 or later), all editions including 64-bit, natively installed
- **Windows XP** (SP2 or later), all editions including 64-bit, natively installed
- **Windows Server 2008, Small Business Server 2008, and Windows Server 2003**, including 64-bit, natively installed

Database Servers:

- **Windows:** natively installed Windows 7 or Vista with UAC on, XP (SP2 or later), Windows Server 2008 or 2003, Small Business Server 2008

Note: Windows Home Server Edition is not supported.

- **Linux:** When using an **Enterprise Solutions Database Server-only** installation: natively installed OpenSUSE 11.2, Fedora 12, Red Hat Enterprise 6.0.

QuickBooks Pro or Premier hardware and operating system requirements (client and server)

- 2.0 GHz processor; 2.4 GHz recommended
- 1 GB RAM for single user, 2 GB RAM recommended for multiple users
- 4x CD-ROM drive required for CD installations
- Display optimized for 1024 x 768 screen resolution or higher; 16-bit color or higher
- Windows:
 - U.S. version of only
 - Regional Settings are supported when set to English (United States) with keyboard setting to U.S. only
 - natively installed
- Disk space requirements:
 - 2.5 GB of disk space (additional space required for data files)
 - additional software: 250 MB for Microsoft .NET 4.0 Runtime, provided on the QuickBooks CD
 - Additional requirements for Intuit Data Protect in QuickBooks Connected Services offerings
 - Require minimum 2.0 GB Ram
 - Twice the size of the largest File set to back up + 100MB or twice the size to restore. The space is only required from the work folder LocalApplicationData+”Intuit\Intuit Data Protect”

QuickBooks Enterprise Solutions hardware and operating system requirements (client and server)

- Client:
 - 2.0 GHz processor, 2.4 GHz recommended
 - 1 GB RAM for single user, 2 GB RAM recommended for multiple users
- Server:
 - 2.0 GHz processor (1.2 GHz for Linux), 2.4 GHz recommended (2.0 GHz for Linux)
 - 1 GB RAM, 2 GB RAM recommended - Server
- 4x CD-ROM drive required for CD installations
- Minimum 1024 x 768 screen resolution or higher; 16-bit color or higher
- Windows:
 - U.S. version of Windows only.
 - Regional Settings are supported when set to English (United States) with keyboard setting to U.S. only
 - natively installed
- Minimum network requirements:
 - 100 Mbps network card
 - 100 Mbps switch or router
 - 40 Mbps network bandwidth
- Disk space (client and server):
 - 2.5 GB of disk space (additional space required for data files)
 - additional software: 250 MB for Microsoft .NET 4 Runtime, provided on the QuickBooks CD
 - Additional requirements for Intuit Data Protect in QuickBooks Connected Services offerings
 - Require minimum 2.0 GB Ram
 - Twice the size of the largest File set to back up + 100MB or twice the size to restore. The space is only required from the work folder LocalApplicationData+”Intuit\Intuit Data Protect”

RAM requirements for Microsoft Terminal Services

Important: Terminal services is only supported with QuickBooks Enterprise.

- 5 users: 2-3 GB
- 10 users: 3-4 GB
- 15 users: 4-6 GB
- 20 users: 6-8 GB

Software compatibility

QuickBooks is capable of integrating with hundreds of third-party applications. The following integrations are provided with QuickBooks; additional RAM will enhance the use of these features. See Intuit Marketplace for the most up-to-date list.

- Microsoft Office:
 - Office 2010 (including Outlook 2010) both on 32 and 64 bit.

- Preparing letters requires Microsoft Word 2010, 2007, or 2003.
- Exporting reports requires Microsoft Excel 2010, 2007, or 2003.
- Contact Synchronization with Microsoft Outlook requires Outlook 2007, 2003, or 2002.
- Synchronization with Outlook requires QuickBooks Contact Sync for Outlook (the download is available at no charge).
Contact Sync does not work with the Microsoft Business Contact Manager Outlook plug-in. If a sync is performed, duplicate records could result
- QuickBooks Point of Sale v7.0 and later.
- Adobe Acrobat Reader: Business Planner functionality and viewing forms requires Adobe Acrobat Reader 5.0 or later.
- Payroll and other online features and services requires Internet access with at least a 56 Kbps connection speed (DSL or cable modem recommended).

Firewall and antivirus software compatibility

QuickBooks 2012 has been tested with the following firewall and antivirus products.

Note: In some cases, it may be necessary to adjust settings in these products to ensure the best possible performance with QuickBooks.

- Windows 7 Firewall (all editions)
- Windows Vista Firewall (all editions)
- Windows XP Firewall (all editions)
- Symantec Norton AntiVirus, Internet Security, Norton 360
- McAfee VirusScan Plus, Internet Security, Total Protection
- Trend Micro PC-cillin Internet Security
- ZoneAlarm

Note: QuickBooks will work with systems running RAID (Redundant Array of Inexpensive Disks) but this is not recommended because performance issues may cause QuickBooks to operate slowly.